

treasures *on sea*

Frequently asked questions:

How much commission do you charge?

Commision is split 50/50%

How do I know what items to bring in to sell?

We work seasonally so items should be relevant to the current season. If in doubt just drop us a call on an email treasuresonsea@gmail.com

Do my clothes need to be on hangers?

Nope, we supply hangers.

How long do you keep my clothes for?

The items are displayed for 8 weeks and will also feature on our on-line shop and socials.

How much will I receive and how will I be paid?

Prices are agreed on receipt, and you will be paid on any items sold at the end of the 8 week contract by bank transfer or cash (upon request).

Is there anything you do NOT accept?

Swimwear, Underwear, Earrings, Bridal dresses, Highstreet.

Do you offer home visits?

Yes upon request for larger collections.

Is there a limit on the number of items I can drop off?

No, if all items are freshly washed, in very good condition, free from damage and stains then bring it in.

How long do you keep my items for?

We work on an 8-week cycle, if any of your items have not been sold in 8 weeks (about 2 months), we will ask you to collect them, alternatively we can donate these items to a local charity.

Do I need proof of purchase?

No, however on luxury designer items if you have the dust bag, box, original receipt this will all help with authenticating the item.

Do you let me know when items sell?

Unfortunately no otherwise we wouldn't have time to sell. You can call us at the end of your contract and arrange a time to collect your unsold items and payment.

I forgot to collect my items!

If an item doesn't sell we return it to you. We have a 2 week window from the collection date on your receipt, if items aren't collected by this date they may be donated to a local charity. Money from sold items is held for 6 months.